



# Terms and Conditions

User Agreement

# Infinity Bet “Terms and Conditions”

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## **1.General Terms and Conditions**

**1.1.** By visiting any of the sections of infinitybet.io (hereinafter referred to as the "Website") or registering your personal account, you automatically agree to all clauses of the User Agreement (hereinafter referred to as the "Agreement"), Privacy Policy, rules of each program, terms of advertising, bonuses and special offers that are on the Website. Before accepting the terms of the Agreement, it is advisable to carefully read all of its provisions. If you do not want or cannot agree to the specified terms and conditions and comply with them, we recommend that you do not register your personal account and do not use the Website. Subsequent use of the Website will mean that you accept all the provisions of this Agreement.

## **2. Parties**

**2.1.** Infinity Bet

**2.2.** Internet users who are on infinitybet.io

## **3. Change of Terms**

**3.1.** The Company has the right to make any changes, update, edit and modify the Agreement for a number of reasons: legal, commercial, as well as for reasons related to user service. The current clauses of the Agreement and the dates of their entry into force are available on the Website. We inform users of all adjustments, changes and additions by posting the updated Agreement on the Website. The user is individually responsible for reviewing the current Agreement. The Company has the right to make changes to the operation of the Website at any time and without prior notification of users.

**3.2.** In case of disagreement with changes to the Agreement, you are free to stop using the Website, having previously fulfilled clause 12 of the current Agreement. Subsequent use of the Website after the updated provisions of the Agreement have entered into force is considered as its full acceptance, including any replacements, additions, deletions and other changes to information relating to the Company referred to in clause 2.1 of the current Agreement, regardless of whether you have received appropriate notifications or read about them in the amended Agreement.

## **4. Legal Requirements**

**4.1.** Persons who have not reached the age of majority or the age ("Acceptable Age") necessary for legal participation, in accordance with the legislation of a particular jurisdiction, cannot use the services of the Website. Any use of the Website by persons under the Acceptable Age is considered a violation of the terms of the Agreement. In this regard, the Company has the right to request documents confirming the age of users. You may be denied the use of the services of the website, and your client account may be suspended if you don't provide the Company, at its request, with the evidence that you have reached the Acceptable Age.

**4.2.** Some services offered on the Website may be illegal in some jurisdictions. By accepting the Agreement, you confirm that the Company cannot provide you with guarantees or legal advice regarding the legality of your use of the Website in the territory of your jurisdiction. The Company cannot represent that the services of the Website do not violate the laws of your jurisdiction. You use the Website at your own discretion and take full responsibility, being aware of all possible risks.

**4.3.** The Company does not intend to provide you with services that violate the laws of your jurisdiction. By accepting the Agreement, you confirm and guarantee that the use

of the services of the Website is in accordance with applicable laws and regulations. The Company is not responsible for the illegal use of the services of the Website.

**4.4.** Users are fully responsible for paying taxes and fees that apply to any profits made as a result of using the services of the Website. In cases where, in accordance with the legislation of a particular jurisdiction, a tax must be paid on the winnings, the full responsibility for the preparation of documented statements of profit lies with the users of the Website.

**4.5.** Some services provided on the Website may be illegal in the jurisdiction in which you are located; if so, you are not entitled to use your payment card to complete this transaction.

**4.6.** The owner of the payment card must know the laws in force in his/her country of residence.

**4.7.** Minors are not allowed to participate in the services offered on this website.

## **5. User's Personal Account**

**5.1.** For the full use of all the services of the Website, you need to register a personal account. When you register an account, we request certain information, including your name, surname, mobile phone number, email address and date of birth. In order to ensure security and mutual trust, we collect information to authenticate your identity (including the image of a state-issued identification card (passport or driver's license), as well as a photo of your face).

**5.2.** If the Company needs to verify the truth of the information provided, it may request documents proving your identity. If for some reason you cannot provide documents

proving your identity, the Company has the right to suspend your personal account until you provide them, or permanently close your personal account in case of failure to provide the required documents.

**5.3.** You guarantee that when registering on the Website, you provide complete, accurate and reliable information about yourself, and in case of changes in it, you will immediately make the necessary changes to the data. Failure to do so may result in restrictions, suspension or blocking of the client account.

**5.4.** If you have questions or encounter problems when registering your personal account on the Website, you can contact the technical support service in your user account in Support Chat.

**5.5.** You cannot register several personal accounts on the Website, as it is prohibited by the rules of the Company. This clause does not apply to your invitations of new partners.

## **6. Identity Authentication: Money Laundering Protection**

**6.1.** By accepting the rights to use the services of the Website offered to you, you represent, agree and warrant that:

**6.1.1.** You are an adult or you have reached the Acceptable Age that enables you to use the services of the Website without violating the applicable laws of your jurisdiction;

**6.1.2.** You are the full and legitimate owner of the funds in your account. All the information you provide is true, relevant, reliable and accurate;

**6.1.3.** You agree that you use the Website of your own free will, at your own discretion and your own risk. Any claims arising during the use of products or services posted on the website are sent to the company providing such services. The

Company is not responsible for the quality and completeness of the services and products of partner companies;

**6.1.4.** You will understand the general methods, procedures and rules for the provision of services on the Website. You acknowledge that you are fully responsible when using the services of the Website. You agree not to commit acts and deeds that could harm the Company's reputation.

**6.2.** By accepting the terms of the Agreement, you give us the right to conduct periodic reviews (at our discretion, or at the request of third parties, including authorized bodies) in order to authenticate your identity and the specified information.

**6.3.** During the review period, the possibility of withdrawing funds from your client account may be limited.

**6.4.** If during the review it is found that the information provided is false, this means that the terms of the Agreement have been violated and we have the right to immediately close your client account or deny you the opportunity to use the services of the Website, in addition to any other actions at our discretion.

**6.5.** In the event that we are unable to confirm that you have reached the Acceptable Age, we have the right to suspend your account. If your age was less than Acceptable Age at the time of using the services on the Website, then:

**6.5.1.** Your client account would be closed;

**6.5.2.** Funds deposited in your client account would be refunded upon reaching adulthood;

**6.5.3.** You are required, upon request, to return to us all funds withdrawn from your client account.

## **7. User Name, Password and Security**

**7.1.** After registering the personal account on the Website, you are required to keep your password and username secret and in no case to disclose this information to third parties. In case of loss of data necessary for access to the account, you can find them out or retrieve them by clicking the "Forgot Password" button located under the login window.

**7.2.** You are responsible for the security of the password, as well as for any actions and transactions made with your client account. In addition, you are responsible for all losses incurred by you as a result of actions of third parties.

**7.3.** In cases of security breach and unauthorized access to your personal account and, as a result, to a client account, you must immediately notify the Company thereof. If necessary, you must provide the Company with evidence of the unauthorized access. The Company is not responsible for any damage incurred by users due to incorrect or careless use of the username and password by third parties or for unauthorized access to the account.

## **8. Information about The Company's Products Presented on the Website**

**8.1.** The product of the Company is the Internet service Website, which contains information about the products of partner companies.

**8.2.** All data and products advertised and provided by the Company are on the Website and are provided in an "as is" format.

**8.3.** You will find all information about products and services in your user account.

**8.4.** If information about a product is not available, it is either in the mode of adjusting the description of the conditions or is excluded from the line of products presented.

## **9. User Technical Support and Consulting Center**

**9.1.** Services of the Consulting Center, as well as technical support of users include various means of contacting a particular division of our company and a database that is updated with descriptions of typical problems and their solutions.

The technical and information support team can be contacted in the Support Chat in your user account on infinitybet.io

## **10. Conspiracy, Deceptive Acts, Fraud, and Criminal Activity**

**10.1.** The following activities are considered unacceptable and constitute a direct violation of the terms of the Agreement:

**10.1.1.** transfer of information to a third party;

**10.1.2.** use of illegal actions: fraud, malware, bugs in our software and use of bots;

**10.1.3.** fraudulent activities, including the use of credit or debit card data stolen, cloned or otherwise obtained illegally to replenish an account;

**10.1.4.** involvement in criminal activities, money laundering and other activities, participation in which may lead to criminal incidents;

**10.1.5.** entering into, an attempt to conspire, or an intention to take part, to one degree or another, in a scheme of conspiracy with another user to participate in criminal activity.

**10.2.** We have the right to suspend, cancel or withdraw payments related to bonus funds, in cases where we suspect that you are abusing them.

**10.3.** The Company will take all permissible, reasonable and statute-permitted measures to exclude and identify fraudulent conspiracies and their direct participants; appropriate measures will be taken against these persons. The Company is not responsible for losses and damage caused to users as a result of collusion and fraudulent activities. All our actions on this matter are at our discretion.

**10.4.** Users should inform us as soon as possible if they suspect that a certain person is conspiring or carrying out fraudulent activities. You may contact us in the Support Chat.

**10.5.** We have the right to prohibit users, without prior notice, from accessing the services of the Website and block their client accounts in the event that they are suspected of fraudulent activity. In such cases, we disclaim all responsibility for the return and compensation of funds in the accounts of such users. In addition, we have the right to inform the relevant authorities of illegal activities. Users are required to fully cooperate with us in investigating such a situation.

**10.6.** Users are prohibited from using the services and software for any fraudulent or illegal activities and transactions in accordance with the laws of a particular jurisdiction. The Company has the right to suspend or block the user account and withhold funds. In such cases, users do not have the right to file a claim against the Company.

## **11. Other Prohibited Actions on the Website**

**11.1.** Users are prohibited from using on the Website an aggressive or offensive manner of communication, threats, profanity or any violent actions against employees and users of the Website.

**11.2.** It is forbidden to upload information to the Website in an amount that can cause malfunctions of the Website, and to carry out any other actions that may affect the functioning of the resource. In this case, we mean viruses, malware, bulk mail-out and spam – all this is strictly prohibited. In addition, it is forbidden to delete or modify information posted on the Website.

**11.3.** You agree to use the Website for entertainment purposes only. It is forbidden to copy the entire Website or any part of it without the prior written consent of the Company.

**11.4.** You agree not to take any actions aimed at hacking our security system, obtaining illegal access to private data or making DDoS attacks. Appropriate measures will be applied to each user who is suspected of violating this rule: complete prohibition of access to the Website and blocking of the client account. In addition, we have the right to inform the responsible authorities of illegal actions.

**11.5.** We are not responsible for losses or damage that our users or a third party may incur as a result of technical failures caused by virus attacks or other malicious actions against the Website.

**11.6.** Hiding an IP address or location is not allowed, the Company reserves the right to close any account and cancel any bonuses if a user account was created or used with the application of, but not limited to, technologies for hiding IP addresses or geolocation, including VPN servers and proxies-servers.

## **12. Validity and Cancellation of the Agreement**

**12.1.** Any user can, if desired, suspend one's personal account (block the account) by

sending a corresponding email.

**12.2.** Until the user receives confirmation of the closure of his/her account, s/he bears full responsibility for any actions with the personal account from the moment of sending the request for closure until its execution.

**12.3.** In case of account closure, neither party has any obligations to the other.

**12.4.** The Company has the right to block the user's personal account without prior notice in the following cases:

**12.5.** The Company has decided to stop providing services to all users altogether or to a specific user;

**12.5.1.** The user engages in criminal conspiracy or attempts to hack into the system;

**12.5.2.** The user intervenes in the software or tries to manipulate it;

**12.5.3.** The user uses his/her account for purposes that may be considered unlawful, in accordance with the current legislation of the jurisdiction where the user is located;

**12.5.4.** The user publishes abusive or degrading information on the Website or social networks.

**12.6.** If the user's client account remains inactive for a long period, i.e., 90 or more days, then we have the right to close the account or suspend its operation without prior notice.

**12.7.** The Company has the right to close the personal account or cancel the Agreement by sending to the user a notification to the address specified in the contact information. In cases of such actions on our part, with the exception of the situations described in

clauses ("Conspiracy, Deceptive Acts, Fraud, and Criminal Activities") and ("Violation of the Terms") of the current Agreement, we undertake to return the balance amount in the personal account.

### **13. Changes on the Website**

**13.1.** We have the right, at our sole discretion, to make changes or supplement the services offered on the Website at any time in order to maintain and update the resource.

### **14. System Errors**

**14.1.** If in the process of use any malfunction of the Website system occurs, the Company will try to remedy the situation as soon as possible. We are not responsible for malfunctions of information technology tools caused by the operation of equipment used by users to access the Website or for the malfunctioning of Internet providers.

**14.2.** In case of disputes, the user must contact the support team no later than within ten days after the incident. The user must specify the most accurate time of the incident (to the exact minute), otherwise the Company employees reserve the right to refuse to consider the situation for technical reasons. Priority is to contact the support team immediately after the incident.

### **15. Errors and Omissions**

**15.1.** In the process of using the services of the Website, situations may arise when payments have been received with errors due to possible imperfection of technical systems.

**15.2.** We have the right to limit or cancel any payment.

**15.3.** The Company and service providers are not liable for damage resulting from an error on the part of the user.

**15.4.** The Company, its distributors, licensees, branches, subsidiaries, as well as employees and directors are not responsible for any loss or damage caused by interception or misuse of information transmitted via the Internet.

## **16. Limitation of Liability of the Company**

**16.1.** You agree that the choice as to whether to use the services and products of the Website has been made by you independently, and any action is your own choice, taken at your discretion and at your own risk.

**16.2.** The operation of the Website is based on this Agreement. We do not give additional warranties or representations with respect to the Website and the services offered on it, and thereby exclude our liability (to the extent provided by law) for all implied warranties.

## **17. Violation of the Terms**

**17.1.** Users undertake to reimburse us for any costs, claims and expenses (including court costs) that may arise as a result of their violation of the terms of this Agreement.

**17.2.** Users agree to fully reimburse losses, protect and defend the interests of the Company, its partners, employees, and Directors against any claims, liability, losses, costs, and expenses arising as a result of:

**17.2.1.** violation by the user of the terms of the Agreement;

**17.2.2.** violation by the user of the laws and rights of third parties;

**17.2.3.** gaining access to services by any other person using your user identification with or without your permission, or:

**17.2.4.** accepting bonuses or profits generated in this way.

**17.3.** In cases where users violate the terms of the Agreement, we have the right to:

**17.3.1.** inform the user of the violation of the terms of the Agreement, and demand termination of such actions;

**17.3.2.** suspend the user's personal account;

**17.3.3.** block the user's personal account without prior notice;

**17.3.4.** withdraw from the user's personal account the amount of deposits, payments or bonuses acquired as a result of violation.

**17.4.** We reserve the right to cancel the user account in case of non-compliance with any of the provisions of the Agreement.

## **18. Intellectual Property Rights**

**18.1.** All content on the Website is subject to copyright and other property rights owned by the Company. You can print these materials only for personal and non-commercial use.

**18.2.** Using the Website does not provide users with any intellectual property rights owned by the Company or a third party.

**18.3.** Any use or reproduction of a brand name, logos, trademarks or other promotional materials presented on the Website without the written permission of the Company is prohibited.

**18.4.** Users will be liable for any damage, expenses or costs incurred as a result of prohibited activities. Users are required to immediately notify the Company if they become aware of any prohibited activities by any person and provide the necessary assistance in conducting investigations that the Company may undertake based on the information provided.

## **19. Personal Information**

**19.1.** We comply with data protection requirements in the form in which the Company uses personal information collected during the user's visit to the Website. For this reason, we take our obligations with respect to how we use the users' personal data very seriously. The Company processes personal information provided by users with the maximum observance of the privacy policy.

**19.2.** By providing personal information, users automatically agree that we have the right to process personal data for the purposes described in the Agreement and the purposes of the Website or in order to fulfill regulatory and legal obligations.

**19.3.** In accordance with our privacy policy, we undertake not to disclose the personal information of users to anyone other than employees who need access to personal data to provide services.

**19.4.** We keep copies of all correspondence received from users in order to register the information received.

## **20. Use of Cookies on the Website**

**20.1.** We use cookies to ensure the functionality of the Website. "Cookie" is a small text

file that gets stored on the user's computer when visiting the Website, and allows us to recognize specific users when they visit the resource again. Additional information on the control and removal of cookies can be found at: [www.aboutcookies.org](http://www.aboutcookies.org). Please note that the removal of our cookies may lead to the blocking of access to certain sections and functions of the Website.

## **21. Complaints and Notices**

**21.1.** In the event of any complaints and claims in connection with the operation of the Website, the first thing is to inform your technical support service as soon as possible.

**21.2.** Users agree that in the event of a dispute, records from the server will be used as definitive evidence in determining the outcome of the claim.

## **22. Interpretation**

**22.1.** The original text of the Agreement is in English, and any interpretation must be based on the original text. The Agreement can be translated into any other language, however the English version shall always prevail.

## **23. Transfer of Rights and Obligations**

**23.1.** We have the right to transfer, assign, pledge and sublicense the Agreement in whole or in part to any person, provided that such an assignment will be on the same terms or conditions that would not be less favorable to users.

## **24. Force Majeure**

**24.1.** The Company is not liable in cases of delay or failure to fulfill any of the obligations

listed in the Agreement, if this has been caused by force majeure circumstances, which shall mean natural disasters, civil unrest, war, interruptions in public utility networks, industrial disputes, DDoS attacks or similar Internet attacks that can adversely affect the operation of the Website.

**24.2.** For the duration of the force majeure circumstances, the Website is considered to be suspended, and during such period there will be a delay in the performance of obligations. The Company will use all available resources to find solutions, enabling it to fully fulfill its obligations until the end of the force majeure circumstances.

## **25. Waiver**

**25.1.** If we cannot ensure the fulfillment by the user of any obligation, or if we cannot use any of the legal remedies to which we are entitled, this will not constitute a waiver of these remedies and will not free the user from fulfilling obligations.

**25.2.** None of our refusals to fulfill any of the obligations listed in the Agreement has legal force unless it is formalized and transferred in full accordance with the foregoing.

## **26. Severability of the Agreement**

**26.1.** If any of the clauses of the Agreement becomes invalid, illegal or null and void, such a provision will be separated from the rest of the Agreement, which fully retains its legal force. In such cases, the part that is considered invalid will be changed to comply with the updated provisions.

## **27. Law and Jurisdiction**

**27.1.** The current Agreement is regulated and subject to interpretation in accordance with generally accepted international legal acts. All users are subject to the exclusive right of the judicial jurisdiction of **Hong Kong** in resolving any disputes that may arise in connection with the conclusion, validity, interpretation, invalidity, enforcement or other legal relations and consequences arising out of this Agreement.